

Package Description

Bonus: up to 10% based on group, country and personal performance.

Benefits: 30 days holidays, a varied and interesting environment working with a highly motivated and collaborative team, a comprehensive induction into the field of responsibility, Family-friendly working hours.

Company info -

Accelerated Enrolment Solutions (AES) is a business unit of PPD that offers both sponsors and contract research organizations best-in-class site and enrolment solutions, with tiered offerings combining the expertise, as needed, of industry leaders PPD, Synexus, Acurian and Optimal Research.

Our success is based on a simple, but crucial, principle. We place the patient at the heart of everything we do. Synexus is a world class Site Network Organisation with global expertise spanning patient recruitment, trial planning, management and patient retention.

We recruit and retain more engaged patients, at fewer sites, and in less time than traditional centres, enhancing the quality and efficiency of our customers' drug development programmes.

Introduction

This is a challenging but truly exciting opportunity to join Synexus as a Site Manager for our dedicated research site in Frankfurt.

This role will be responsible for providing overall leadership, strategy and accountability for the efficiency, quality, operational performance of the site.

#LI-RF1

The Role

Key roles and responsibilities for the Site Manager are as follows –

- Business strategy, planning and development – agree, sustain and improve KPIs vs commercial objectives, maximising site growth opportunities. Resource planning & forecasting to ensure that site delivery is maintained.
- Provide operational support & cross collaboration, across the sites in Germany, to ensure business continuity and share best practise.
- Deliver on revenue and profit targets – Lead, engage and motivate direct reports to achieve monthly targets. Manage and control costs within agreed budgets and authorisation levels through site management structure, driving best practice.
- Performance management & leadership of the site - Lead, coach, empower and inspire site teams, ensure all team members have clear accountabilities/expectations.
- Ensure that all clinical and personal training objectives are met including the oversight of training plans, on-boarding processes and the continuous revalidation of core skills.
- Implement best practice and process improvement initiatives at site level.
- Manage performance proactively in line with company policy.

- Client customer Service & satisfaction - Drive achievement of Synexus and Sponsor quality objectives ensuring effective and efficient best practice processes, procedures and documentation to aid delivery and meet customer requirements.
- Business development & growth - Maximising on site marketing & brand awareness opportunities.
- Site Quality Compliance - Ensure overall compliance with company quality framework, legislation, guidelines and international standards.
- Personal development - Ensure knowledge with regards to clinical research and business management is kept up to date with reading and attending relevant training.
- Patient customer service - Ensure a safe, friendly experience for our patients, in line with company values with a focus on clear communication, dignity, privacy and safety.

The Person

To be considered for this exciting opportunity you will ideally possess the following skills and experience:

- Demonstrable experience of leading a team in a commercially focussed, operational environment.
- An ideal industry background would be within Clinical Research/Medical but other dynamic, highly regulated industries may be considered
- Knowledge of Clinical Research, German and EU Clinical trial legislation
- A proven track record of leading, engaging and developing cross functional teams
- Ability to successfully manage and deliver multiple projects and improvements through change management/team engagement
- An approachable, enthusiastic approach paired with an infectious attitude to truly make a difference
- Fluent German with excellent English language skills

Interested? Great, please apply ASAP as we may close the advert earlier than the expiry date

Please email your application, including salary expectations to - derecruitment@globalaes.com

AES is an Affirmative Action and Equal Opportunity Employer.